

April 20, 2015

IED Integrators and End Users

To whom it may concern;

IED takes great pride in designing and delivering products that have both a long service life and long supportable life. However, eventually all good things must end as availability of component parts make production increasingly difficult.

The IED 500 Announcement Control System has been in production for 30 years. Production of parts for this series has ended, and we have a limited supply of some parts available for purchase. We will accept limited orders for parts until June 30th, 2015. We will continue to repair these units, if possible, for the foreseeable future until replacement components are no longer available.

The replacement path for the 500 ACS Series is GLOBALCOM. Please contact your IED Regional Manager or the Corporate Office for application assistance. We appreciate the opportunity to serve you. After more than three decades of excellent service, IED remains the best in class.

Sincerely,

Charles A. Kowalczyk
National Sales Manager
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